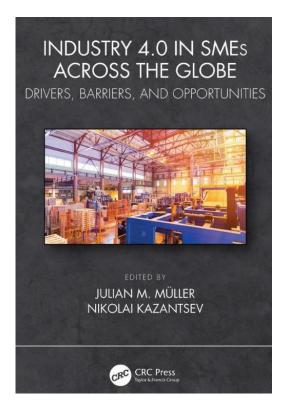
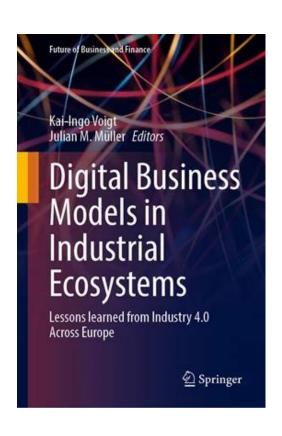
Barriers for SMEs towards Digital Transformation

Prof. Dr. Julian M. Müller

A short introduction of myself







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Overview

- 1. Lack of capabilities and resources (internal)
- 2. Lack of feasibility for technologies
- 3. Lack of (end) customer access
- 4. Lack or standards and economies of scale
- 5. No access to overall data of supply chain

Gap Analysis Workshop

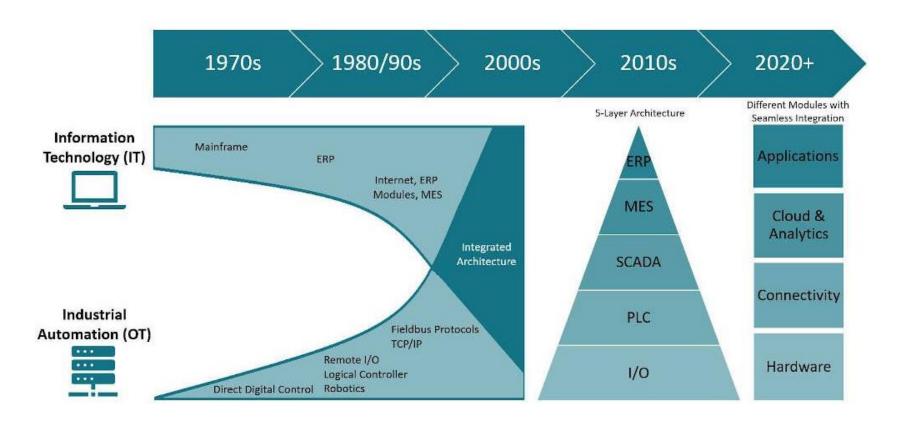
1. Lack of capabilities and resources (internal)

| | | > | Formal Industry 4.0 strategy and service-based business models allow an active role in markets, alliances and ecosystems |
|--|---|---|---|
| | | Conditions for Industry 4.0 fulfilled: Foremost market, strategy and efficiency | Full implementers (88) Service-based business models and complex products |
| Non-implementers with no Industry 4.0 preconditions (88) No own end-product and low- technology sectors | Preconditions for Industry 4.0 fulfilled: Foremost innovation and strategy Non-implementers of Industry 4.0 with preconditions (68) Usually low-technology industries and semi-finished components | Non-planner implementers (106) Manufacturers of complex products - Strengths: Efficiency, strategy, availability of financing resources and infrastructures. Integrated management of Industry 4.0 transition. | Industry 4.0 technologies: Big Data Analytics, Robotics, Artificial Intelligence, Internet of Things or intelligent metrology. Strengths: Collaboration culture, (mainly technological centers), technological advisors and experts, advanced services. Integrated |
| - Challenges: Low degree of pre- conditions, mainly: leadership, alliances, innovation, skills and management | - Challenges: Low acceptance of Industry 4.0 by market, servitization, organizational model, alliances and qualified staff. | - Challenges: Servitization, analysis of competitors, market acceptance, development of alliances, change of organizational models and availability of qualified staff. | management of Industry 4.0 transition. - Challenges: Availability of qualified staff and financial resources. |

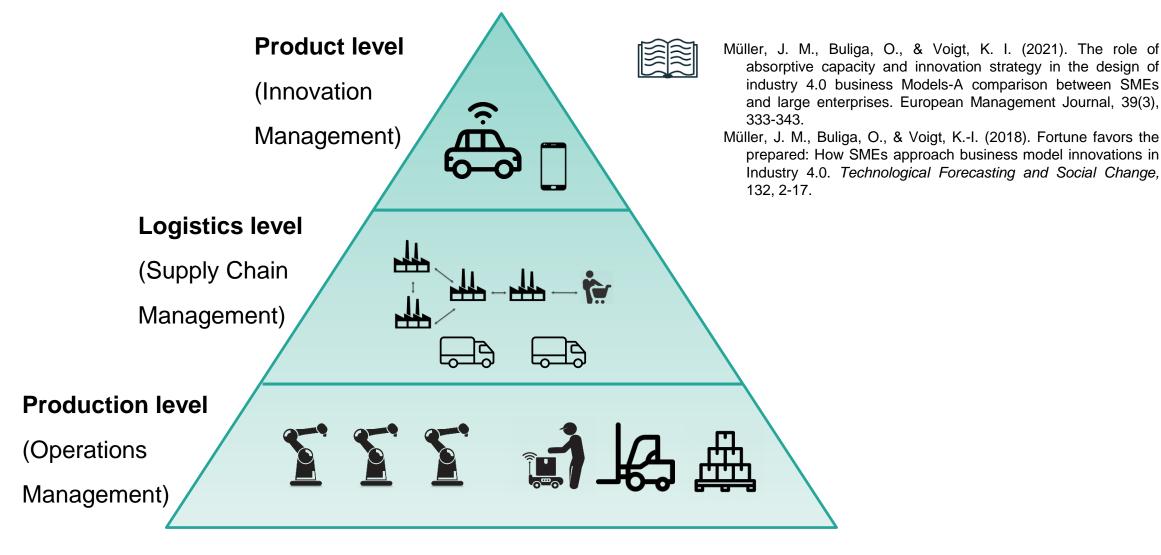


Estensoro, M., Larrea, M., Müller, J. M., & Sisti, E. (2021). A resource-based view on SMEs regarding the transition to more sophisticated stages of Industry 4.0. *European Management Journal* (in press).

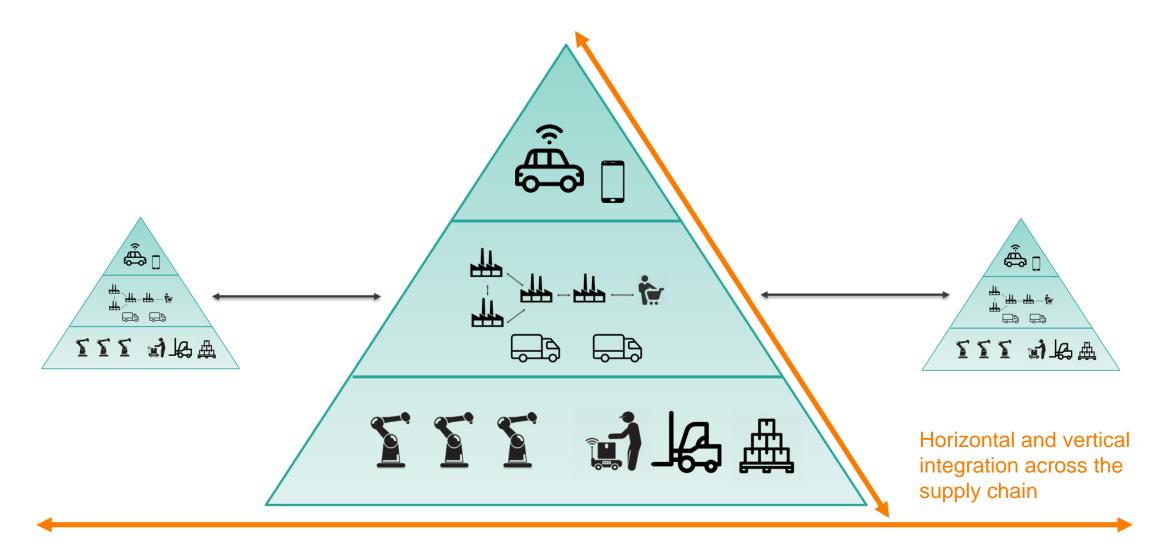
2. Lack of feasibility of technologies



3. Lack of end customer access



Digital interconnection on product, production and logistics level



4. Lack of standards and economies of scale

Usage of ERP Systems in SMEs

In 2021, the percentage of EU enterprises using Enterprise resource planning (ERP) ranged from **33% for small enterprises** to **81% for large enterprises** (Eurostat, 2021)



SME robot usage: 19% Large enterprise robot usage: 31%

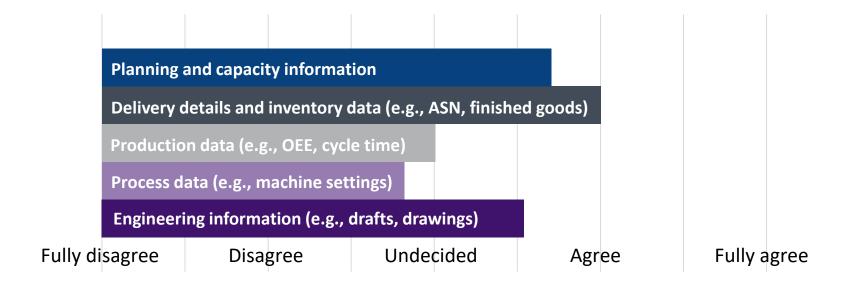
(German Robotics Association, 2021)





5. No Access to Overall Data of supply chain

Willingness to share data by suppliers (sample of 957 global suppliers)





Müller, J. M., Veile, J. W., & Voigt, K. I. (2020). Prerequisites and incentives for digital information sharing in Industry 4.0 – an international comparison across data types. *Computers & Industrial Engineering*, 148, 106733.